

# LANGUAGE ACCESS PLAN FOR LIMITED ENGLISH PROFICIENCY PERSONS

CITY OF NORTHPORT



City of Northport  
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**Purpose:** The City of Northport has developed the following Language Access Plan (LAP) for Limited English Proficiency (LEP) persons.

**History:** Title VI of the Civil Rights Act of 1964 is the federal law which protects individuals from discrimination on the basis of their race, color, or national origin in programs that receive federal financial assistance. In certain situations, failure to ensure persons who have limited English proficiency can effectively participate in, or benefit from, federally assisted programs may violate Title VI's prohibition against national origin discrimination. Persons who, as a result of national origin, do not speak English as their primary language and who have limited ability to speak, read, write, or understand English may be entitled to language assistance under Title VI to receive a particular service, benefit, or encounter.

**State of Alabama's Four-Factor Analysis:** The following four-factor analysis will guide which language assistance measures the city will undertake to ensure meaningful access to the City's programs by LEP persons.

Factor 1. Number or proportion of LEP persons served or encountered in the eligible service population (served or encountered includes those persons who would be served by the recipient if the person received education and outreach and the recipient provided sufficient language services).

*For determining the LEP population, the City of Northport utilized American Community Survey 5-Year Estimates 2020, Table ID S1602 for Tuscaloosa County, Alabama. The City of Northport is contained wholly within Tuscaloosa County, which is the smallest denominator which such data could be secured. The population of the City of Northport is approximately 15.25% of Tuscaloosa County as a whole.*

	<b>Tuscaloosa County Total</b>	<b>City of Northport Estimate (15.25% of County)</b>
<b>Total LEP Households (HH)</b>	838	128
<b>Percent LEP HH Total</b>	1.12%	0.171%
<b>Percent LEP HH speaking Spanish</b>	0.50%	0.076%
<b>Percent LEP HH speaking Other Indo-European</b>	0.09%	0.013%
<b>Percent LEP HH speaking Asian and Pacific Islander</b>	0.43%	0.065%
<b>Percent LEP HH speaking Other</b>	0.11%	0.017%

Factor 2. The frequency with which the LEP persons come into contact with the City of Northport.

*Approximately 0.2% of households in the City of Northport are limited English-speaking households. Due to the low number of LEP households in the city, LEP persons rarely come into contact with city services.*

Factor 3. The nature and importance of the program, activity, or service provided by the program.

*The city provides critical emergency services such as police and fire protection and emergency response. The city also provides non-emergency critical services, such as municipal court, water, sewer, and garbage service. Lastly, the city provides essential services for conducting business, such as issuing permits and licenses.*

Factor 4. The resources available and costs to the recipient.

*Police and Fire each have at least one full-time employee who speaks Spanish. First responders and other city staff report successfully using free smartphone translation applications in field situations, although the necessity has been rare. Municipal Court has a paid contract for on-site interpretation services when court is in session. Water, sewer, and garbage services can be wholly accessed and serviced online, as can building permits and business licenses.*

### **Types of language assistance to be provided by the City of Northport:**

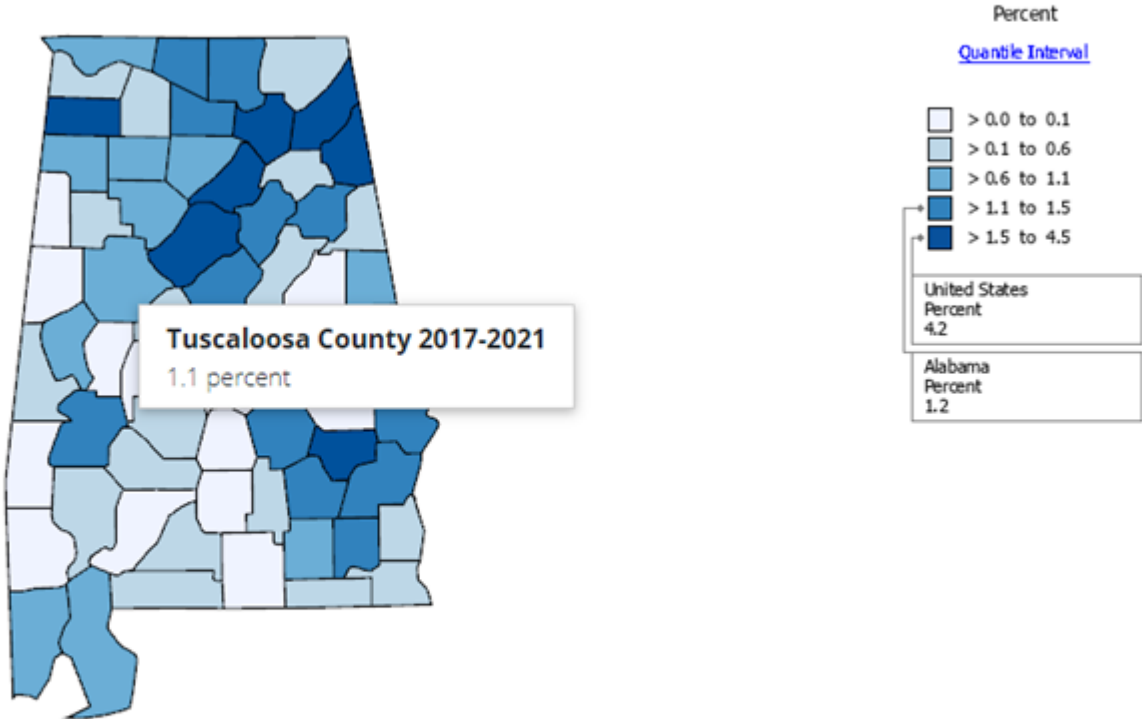
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The City of Northport utilizes its webpage (<https://www.cityofnorthport.org>) for providing most information and services to residents and visitors. The City's webpage can be translated for free by browser translation extensions in most common web browsers.

If additional translation or interpretation services are necessary, the City will enter contracts to provide the necessary services. The University of Alabama serves as an asset in this area, as it provides language services in 26 languages, and the city will utilize these services from The University of Alabama as needed.

**Non-English Language (Language isolation) for Alabama by County**

All Races (includes Hispanic/Latino), Both Sexes, Ages 14+, 2017-2021



**Suggested Citation:**  
 HD*Pulse*: An Ecosystem of Minority Health and Health Disparities Resources. National Institute on Minority Health and Health Disparities.  
 Created 6/27/2023. Available from <https://hdpulse.nimhd.nih.gov>.

**Notes:**  
 Source: Demographic data provided by the [Census Bureau](#) and the [American Community Survey](#).  
 For more information about Non-English Language (Language isolation) see the [dictionary](#).